

## OUR OFFRE

### RENTALS

We manage everything: photos, adverts, reservations, 7/7 communication, reception, departure and cleaning.

### CONCIERGERIE

We take care of the laundry and cleaning. Your apartment/villa is always ready

### MAINTENANCE

We have a team of professionals who can take care of any technical problems in your apartment/villa.



## ABOUT US

In business since 2000. We love what we do, which is why we approach each customer individually. We don't have a one-size-fits-all business model. We're very flexible.

We efficiently market and manage your property. First-class insurance is included.

We respect the law and legislation, and we'll help you manage them too.

**Amelie Management**

## SHORT TERM RENTALS

**Amelie Management**

CONCIERGERIE



RENTALS

CONCIERGERIE

MAINTENANCE

### Accommodation maintenance

We take care of your accommodation before, during, and after your stay.

After each booking, your property will be thoroughly cleaned and prepared for the next guest.

During your absence, your property will also be maintained and regularly checked.

At the end of the season, your accommodation is carefully checked and a detailed report is sent to you, including, if necessary, suggestions for improvement and recommendations for any necessary repairs.

Before the start of the season, we prepare your vacation home in consultation with you.

### On-site customer management

**Arrival:** We take personal responsibility for welcoming customers.

**Customer service:** We are available by phone 24/7. We are their legal representatives and are present on-site to meet customers' needs.

**Additional services (optional):** Guests can take advantage of additional services that must be booked on-site or at the time of booking, such as WiFi, cot, stroller, extra bed, high chair, sheets and towels, ...

**Local expertise:** We know the area inside out, and can provide useful advice and suggestions to tenants.

We accompany customers until their departure.



*We're here to make your holiday rental as easy as possible.*

Customers, owners and business partners alike benefit from the unique combination of our powerful distribution network and local agencies, enabling us to offer an unrivalled level of service and optimum occupancy rates.

## CONTACT

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- Rentals
- [www.accommodation.rentals](http://www.accommodation.rentals)
- Conciergerie
- [www.ameliemanagement.com](http://www.ameliemanagement.com)

Languages spoken: French, English, German, Swedish, Russian, Slovak, Czech

